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| **MONIKA RISMAWATI**  |  | | --- | | ***“Bright Personality”*** | | Monikamemo3035@gmail.com | |  | | +6282297007952 | |  | |  | | **Id Number**  7324066506860001  **Date of Birth**  June 25, 1986  **Marital Status**  Single  **Current Residency**  Ashiana Ungasan  Jl Uluwatu – Gang Astina Kav B3  Ungasan  Bali 80361 Indonesia | | **Objective** Experienced service mandatory at the day by day operation of restaurant standards. As a service team member, direct excellent interaction with the customer is a base of operation to increasing daily revenue, productivity and ultimately guest satisfaction | | **Skills** Table set up  Inventory chinaware & glassware  Open and Closing Cashiering  Food & Beverage Menu Knowledge  Service Excellent  Bar-prep and operation  Handling complaint | |  | |  | | --- | | **Experience****TOPDECK BALI** April 2023 – July 2023  **Captain Floor** **VIDA LOCA – JIMBARAN BALI** 2022-2023  **Supervisor / SPV**  Cross check and make schedule staff  Handling customer complaints  Take full responsibility operational restaurant, customer intimacy, check standard quality food and drink, check stock stuff and ingredients, **LABARACCA ITALIAN RESTAURANT – ULUWATU BALI** **April 2018 – February 2021**  **Waitress/ Server**  Handle guest during service  Prepare the table set up and condiments  Check the reservation check list  Inventory the glassware and cutleries every month  Taking order during service hour  Handle guest complaint  Giving the best experience for every customer as a sequence of service  Follow event schedule neither regular or functional  Open and closing procedure  Cashiering – handle bar prep and floor operation **BOAT ROCKS BAR AND RESTAURANT - JIMBARAN BALI** **January 2016 - June 2017**  **Waitress/ Server**  Handle guest during service  Prepare the table set up and condiments  Check the reservation check list  Inventory the glassware and cutleries every month  Taking order during service hour and handle guest complaint  Giving the best experience for every customer as a sequence of service  Follow event schedule neither regular or functional  Open and closing procedure  Cashiering – handle bar prep and floor operation  **BUNGA BUNGALOW - NUSA LEMBONGAN**  **September 2015 - December 2015**  **Waitress/ Server**  Handle guest during service  Prepare the table set up and condiments  Check the reservation check list  Inventory the glassware and cutleries every month  Taking order during service hour and handle guest complaint  Giving the best experience for every customer as a sequence of service  Follow event schedule neither regular or functional  Open and closing procedure  Cashiering – handle bar prep and floor operation  **COCK IN HAND BAR – SANUR BALI**  **April 2015 – August 2015**  **Waitress/ Server**  Handle guest during service  Prepare the table set up and condiments  Check the reservation check list  Inventory the glassware and cutleries every month  Taking order during service hour and handle guest complaint  **PT AUTO WORLD INDONESIA ( CHEVROLET)**  **January 2015 - March 2015**  **Auto-Sales Promotion Girl**  Promoting Chevrolet product to customer  Explain in details the product knowledge of the product  Explain in details the procedure of buy, cash or credit facility  Giving the opportunity to get the sales target at the stand or workshop as per minimum or maximum sold the units | | **EDUCATION BACKGROUND****Sekolah MENENGAH UMUM NEGERI 1****SANGALLA – TORAJA – SOUTH SULAWESI 2003/2005** |  | | **REFERENCES**  **John, Mr. ( Boat rock)**  +62 818 718924  +6 813 89260461  **Louise Fontanier (Bunga Bungalow)**  +62 817 551826 | |  | |  | |

All the subject details and experiences above are true and for further consideration

Best regards,

**-Risma-**