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| **MONIKA RISMAWATI**

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| ***“Bright Personality”*** |
| Monikamemo3035@gmail.com |
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| +6282297007952 |
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| **Id Number**7324066506860001**Date of Birth**June 25, 1986**Marital Status**Single**Current Residency**Ashiana Ungasan Jl Uluwatu – Gang Astina Kav B3UngasanBali 80361 Indonesia |
| **Objective**Experienced service mandatory at the day by day operation of restaurant standards. As a service team member, direct excellent interaction with the customer is a base of operation to increasing daily revenue, productivity and ultimately guest satisfaction |
| **Skills**Table set upInventory chinaware & glasswareOpen and Closing CashieringFood & Beverage Menu KnowledgeService ExcellentBar-prep and operationHandling complaint |

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| **Experience****TOPDECK BALI**April 2023 – July 2023**Captain Floor****VIDA LOCA – JIMBARAN BALI**2022-2023**Supervisor / SPV**Cross check and make schedule staffHandling customer complaints Take full responsibility operational restaurant, customer intimacy, check standard quality food and drink, check stock stuff and ingredients, **LABARACCA ITALIAN RESTAURANT – ULUWATU BALI****April 2018 – February 2021****Waitress/ Server**Handle guest during servicePrepare the table set up and condimentsCheck the reservation check listInventory the glassware and cutleries every monthTaking order during service hourHandle guest complaintGiving the best experience for every customer as a sequence of serviceFollow event schedule neither regular or functionalOpen and closing procedureCashiering – handle bar prep and floor operation**BOAT ROCKS BAR AND RESTAURANT - JIMBARAN BALI****January 2016 - June 2017****Waitress/ Server**Handle guest during servicePrepare the table set up and condimentsCheck the reservation check listInventory the glassware and cutleries every monthTaking order during service hour and handle guest complaintGiving the best experience for every customer as a sequence of serviceFollow event schedule neither regular or functionalOpen and closing procedureCashiering – handle bar prep and floor operation**BUNGA BUNGALOW - NUSA LEMBONGAN****September 2015 - December 2015****Waitress/ Server**Handle guest during servicePrepare the table set up and condimentsCheck the reservation check listInventory the glassware and cutleries every monthTaking order during service hour and handle guest complaintGiving the best experience for every customer as a sequence of serviceFollow event schedule neither regular or functionalOpen and closing procedureCashiering – handle bar prep and floor operation**COCK IN HAND BAR – SANUR BALI****April 2015 – August 2015****Waitress/ Server**Handle guest during servicePrepare the table set up and condimentsCheck the reservation check listInventory the glassware and cutleries every monthTaking order during service hour and handle guest complaint**PT AUTO WORLD INDONESIA ( CHEVROLET)****January 2015 - March 2015****Auto-Sales Promotion Girl**Promoting Chevrolet product to customerExplain in details the product knowledge of the productExplain in details the procedure of buy, cash or credit facilityGiving the opportunity to get the sales target at the stand or workshop as per minimum or maximum sold the units |
| **EDUCATION BACKGROUND****Sekolah MENENGAH UMUM NEGERI 1****SANGALLA – TORAJA – SOUTH SULAWESI 2003/2005** |   |
| **REFERENCES****John, Mr. ( Boat rock)**+62 818 718924+6 813 89260461**Louise Fontanier (Bunga Bungalow)**+62 817 551826 |
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All the subject details and experiences above are true and for further consideration

 Best regards,

 **-Risma-**