

SEBASTIAN BIRANA



Personal

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Doha
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- Email**
sebastianbirana1997@gmail.com
- Date of birth**
20-04-1997
- Place of birth**
Surabaya
- Gender**
Male
- Nationality**
Indonesia
- Marital status**
Single
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Interests

- Watching movie
- Travelling

Work experience

- Waiter** Oct 2021
Intercontinental Doha Beach and spa, Doha
- Greet and escort customers to their tables
 - Present menu and provide detailed information when asked (e.g. about portions, ingredients or Potential Food allergies)
 - Prepare tables by setting up linens, silverware and glasses
 - Inform customers about the day's specials
 - Offer menu recommendations upon request
 - Up-sell additional products when appropriate
 - Take accurate food and drinks orders, using a POS ordering Software, order slips or by memorization
 - Check customer' IDs to ensure they meet minimum age requirements for consumption of alcoholic beverages
 - Communicate order details to the Kitchen Staff
 - Serve food and drink orders
 - Check dishes and kitchenware for cleanliness and Presentation and report any problems
 - Arrange table settings and maintain a tidy dining area
 - Deliver checks and collect bill payments
 - Carry dirty plates, glasses and silverware to kitchen for cleaning
 - Meet with restaurant staff to review daily specials, changes on the menu and service specifications for reservations (e.g. parties)
 - Follow all relevant health department regulations Provide excellent customer service to guests

Waiter Jun 2017 - Aug 2018
Shangri-la, Surabaya

Waiter Dec 2018 - Apr 2020
Intercontinental Doha, Doha

Education and Qualifications

Diploma 1 Jul 2016 - May 2017
The Royal Hospitality school, Kediri