

# Yanto F. ARFI

Graduated from BPLP Bandung, Food Production Course Diploma. and Accor Academy — Operational Management Trainee program 2013.

Over 20 years working in the hospitality industry with 12 years in managerial positions with experience in Food and beverage and Operation background. I

- Very expert in Cuisines of Asian, South East Asian, Indonesian / Malay Cuisine.
- Very experienced in Pre-Opening and HACCP, ISO 90001 certified.
- -Guest experience-oriented and have the ability to improve guest satisfaction surveys through the implementation of multiple improvement programs.
- -Strong leadership skills with the ability to manage and motivate the team to achieve the targets assigned.
- -Assertive person in challenging business innovation, quality-driven, and result-oriented.
- -And Able to work under pressure in any circumstances.

# SSP Sariwangi Complex, Block C-2 – Mekarwangi, Parongpong – West Bandung West Java,

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#### **Experiences**

- Jan. 2016 Dec. 2019 Executive Assistant Manager Food & Beverage 
   Novotel Hotel Pekanbaru Riau, Sumatra, Indonesia. (Accor Hotels)
- Aug. 2014 Dec. 2015 Product Service Manager Food & Beverage
   Ibis Bandung Pasteur Bandung West Java, Indonesia. (Accor Hotels)
- Jun. 2010 Aug. 2014 Executive Chef Novotel Hotel Bandung, West Java
   Indonesia (Accor Hotels)
- Sept. 2006 Dec. 2009 Sous Chef
   Novotel Hotel Bandung, West Java Indonesia (Accor Hotels)
- Feb. 2003 May 2005 Chef De Partie Grand Hyatt Dubai U A E
- Jun. 1998 Jan. 2002 Chef De Partie Kempinsky Mid Plaza Jakarta, Indonesia
- Oct. 1995 May 1998 Chef 1st Commis Le Meridien Hotel Jakarta, Indonesia
- March 1995 Aug. 1995 Chef 1st Commis Hilton Hotel Mecca, Saudi Arabia





### **Key Responsibilities**

- Responsible for the overall management of the restaurant kitchen including supervising activities of supervisors, cooks, and utility as a thriving independent profit center.
- Responsible for all financial budgets and goals, by controlling food waste and identifying improvement opportunities for food cost improvement, doing regular inventories (weekly & monthly).
- Responsible for creating the Creative menu planning and correct food preparation for each outlet including banquets by fully understanding the market needs and desires & food trends.
- Maintains knowledge of local competition and general industry trends
- Responsible for Food Safety Hygiene Management, by implementing the HACCP in all areas, and also responsible for rectifying hazardous situations, and reporting major areas of concern.
- Creates a highly functional, teamwork-orientated back-of-house team
- To ensure that guests are always receiving an exceptional dining experience representing true & responding to and handling guest problems and complaints. Value for money.

#### **Stellar Accomplishment**

- \*. Successfully opened the New Grand Ballroom Novotel Pekanbaru (2018)
- \*. Successfully Hosting the President of Republic Indonesia (2018, 2019)
- \*. Successfully Handling official V-VIPs Long Stay Republic Singapore Air Force, Joined exercise project Indonesian for a month (2017)
- \*. Successfully graduated as Operations Management Trainee & National Management Trainee Accor Académie Indonesia Program. (2013)
- \*. Successfully Handling the Annual Meeting of Board Governor World Bank & IMF (2003 Grand Hyatt Dubai)
- \*. Successfully be the winners, finalist of several Professional Cooking competition (= Top Chef, SCTC 2013; Fonterra Indonesia 2014; CheF Advisor of West Java 2012, 2013)

# **Education**

1992 – 1994: Bandung Tourism Institute, Bandung (=BPLP) West Java – Indonesia // Majoring: Food Production Course Diploma (Certificated) 2013 – 2014: Accor Académie Indonesia, Jakarta - Indonesia

Majoring: Operation Management Trainee (Un-Diploma)

#### **Certified**

- \*. ISO 9001 & 14001: by BUREAU VERITAS
- \*. Hazards Analysis and Critical Control Point (HACCP) by TUV Rheinland



\*. Fire Prevention and Evacuation Experts & Water Rescue Expert by the Fire Department and Rescue of Pekanbaru government, Riau – Indonesia

# **Professional Skill**

Expertise Asian / South East Asia Cuisine Culinary Management • Kitchen Operations • Food Safety / Hazard Analysis and Critical Control Points (HACCP) • Personal Hygiene Rule & Regulations • Food & Labor Cost Management - (control the relates to kitchen payroll and the forecasting / budgeting of expenses) • Food Product & Quality identification • Train the Trainer • Leadership Development

# References

- **1). Mr. Kardino Zulhaidi** +966 55647 0420 email: kzulhaidi@gmail.com *Executive Chef Jumeirah Hotel & Resort Mecca, Kingdom of Saudi Arabia*
- **2). Mr. Tambri Deran** +966 54 537 9203 email: tambri.deran@fairmont.com Executive Chef – Fairmont Hotel Clock Royal Tower Mecca, Kingdom of Saudi Arabia
- **3). Mr. Idin Asmitha** +971 56 216 5682 Executive Chef Media Rotana Dubai, United Arab Emirates
- 4). Mr. Teuku Syafrulsyah +255 744 943 806

Executive Chef – Hyatt Regency – Dar El Salaam, Tanzania East Africa

- **5). Mr. Max Burkhalter** email: max.burkhalter@hyatt.com
  - •My previous Executive Chef at Grand Hyatt Dubai UAE (2003-2005)
  - Currently: Vice President of Culinary Operations Hyatt International EAME
- **6). Mr. Engkun Kurnia** +62 815 7320 5550 email: gm@gmbs.com
  - •My previous General Manager at Novotel Bandung Hotel 2007–2011
  - •Currently: General Manager at Grand Mercure Bandung Setiabudi hotel, Bandung West Java - Indonesia

