

REFERENCE LETTER

This is to confirm that **Vicky Nesiandi**, born **22.05.1993**

was employed by
seachefs Cruises Ltd., Limassol, Cyprus, from **07.12.2022** until **16.07.2023**

in the capacity of

Pax Cabin Cleaner

On board the cruise ship
Mein Schiff 5 from **07.12.2022** until **16.07.2023**

Mein Schiff 5 is the premium deluxe cruise ship of TUI Cruises. The vessel's concept is focussed on relaxation, comfort, health and well-being for passengers who are choosing the **Mein Schiff 5** for an individual vacation and for its excellent service.

A wide range of international restaurants, exclusive bars, a spectacular spa area, a significant number of staterooms with spacious balconies, relaxation areas on deck and broad public areas create an atmosphere of comfort for body and soul.

Our crew is committed to exceed expectations of our guests with genuine enthusiasm, extensive expertise, passion and attitude which makes them feel it's **Their ship**.

Vicky Nesiandi's area of responsibility as Pax Cabin Cleaner on board included:

- Responsible for the cleanliness in and maintenance of all passengers' cabins, public areas and rooms, housekeeping pantries, cleaning and linen lockers, officers'/staffs'/crew's cabins as well as "back of the house areas" in the assigned work area in close cooperation with the Senior Cabin Steward.
- Professional mini bar service in adherence to the set standards (including the related administrative tasks).
- To secure the functioning of the back up system (towels, linen, cleaning agents etc.) in close cooperation with the Cabin Steward.
- To ensure all operations are carried out with the utmost economy consistent with the agreed quality and hygiene standards.
- Strict adherence to all agreed regulations (PH / ShipSan / HACCP, ISM / ISO, SQM, TUIC Service standards), especially with regard to security, environment and hygiene regulations in his/her area of responsibility.
- Professional storage of all equipment in compliance with the agreed standards.
- Notification and handling of all relevant (unusual) events, such as damages, repairs, security violation etc...

During the time of his employment, **Vicky Nesiandi** has always shown a very keen interest in his profession and proved himself very capable of handling all job-related responsibilities.

We have to come to know him as a very honest, completely reliable, highly professional and most of all very hard working employee. He carried out all tasks given to him to our outmost and complete satisfaction. His behaviour towards guests, superiors and crew was to our highest expectation and always very courteous and correct towards guest and crew.

We can highly recommend **Vicky Nesiandi** to any future employer and at the same time, we would like to take this opportunity to thank him for his very valuable contribution and wish him every success for his future endeavours.



Human Resources Manager
Mein Schiff 5

Simone Seitz
Human Resources Manager
Mein Schiff 5



Executive Housekeeper
Mein Schiff 5

Yuliia Bondarevska
Executive Housekeeper
Mein Schiff 5

Rupert Kien
Vice President Mein Schiff Fleet
Operations TUIC
For and on behalf of **seachefs Cruises Ltd.** Limassol